

Limited Lifetime Warranty

This Limited Warranty applies to RYOBI hand tools defined as follows (“RYOBI PRODUCT”): Tape Measures, Hammers, Shovels, etc.

What is Covered?

The RYOBI PRODUCT will be free from defects in materials and workmanship for the usable life of the original product (the “Warranty Period”). If the RYOBI PRODUCT fails to conform to the Limited Warranty during the Warranty Period, TTI Consumer Power Tools, Inc. (“TTI”), will, at its sole discretion, accept the return of the product and either repair or replace the RYOBI PRODUCT. If the RYOBI PRODUCT is no longer available, replacement may be made with a similar product of equal or greater value, at TTI’s sole discretion. This is your sole and exclusive remedy for breach of this warranty. This Limited Warranty will not apply to any repaired product. This Limited Warranty is not transferable from the original purchaser to subsequent owners, and the Warranty Period will not be extended in duration or expanded in coverage for any such transfer.

What is Not Covered?

This Limited Warranty does not cover any of the following:

- 1) Damage to any RYOBI PRODUCT on which the serial number or other identifying markings have been removed or made illegible;
- 2) Damage caused by any modifications, alterations, tampering, or improper maintenance or repairs to the RYOBI PRODUCT;
- 3) Damage resulting from handling, storage, installation, or use of the Product which is improper;
- 4) Damage resulting from the addition of accessories not approved by TTI;
- 5) Damage caused by abuse, misuse, poor maintenance, or failure to maintain the Product, as determined by TTI, in its discretion;
- 6) Damage resulting from normal wear and tear and Acts of God; and
- 7) Freight damage.

How to Obtain Service

If you believe the RYOBI Product may be defective, you may contact TTI at 1-800-525-2579.

TTI warranty obligations are conditioned on the owner:

- (a) notifying by calling the number above during the Warranty Period and providing a description of the alleged failure;
- (b) reviewing and completing the Warranty Claim Form;
- (c) shipping the product along with the completed Warranty Claim Form, at owner’s cost, **Freight prepaid and Insurance required**, to:

TTI Consumer Power Tools, Inc.
Attention: RYOBI Products Service Department
100 Innovation Way
Anderson, SC 29621

for repair or replacement. A copy of proof of purchase from an authorized retailer must also be included with the shipment to confirm the product has not been transferred to another party from the original purchaser. Maintain the original receipt for future reference. (NOTE: PO BOXES are not valid return addresses due to carrier restrictions). Unless otherwise specified herein, TTI will bear all costs of return shipping to owner.

HOWEVER, TTI will have no warranty obligations with respect to a returned RYOBI PRODUCT, including but not limited to costs of return shipping to owner, if TTI determines, in its sole discretion after examination of the returned RYOBI PRODUCT, that this Limited Warranty does not apply to the RYOBI PRODUCT for any of the reasons set forth in the What is Not Covered Section above.

Service Communications

All Limited Lifetime Warranty communications should be directed to TTI by calling toll free 1-866-539-1710.

Additional Limitations

DISCLAIMER OF WARRANTIES EXCEPT AS STATED ABOVE IN THIS LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, TTI DISCLAIMS ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES WITH RESPECT TO THE PRODUCT, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TTI ALSO LIMITS THE DURATION OF ANY IMPLIED WARRANTIES TO THE DURATION OF THIS LIMITED WARRANTY.

LIMITATION OF DAMAGES

IN ADDITION TO THE ABOVE WARRANTY DISCLAIMERS, IN NO EVENT WILL TTI BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, OR SPECIAL DAMAGES, INCLUDING ANY DAMAGES FOR LOST PROFITS, ARISING FROM OR RELATING TO THIS LIMITED WARRANTY OR THE PRODUCT, AND TTI'S TOTAL CUMULATIVE LIABILITY ARISING FROM OR RELATED TO THIS LIMITED WARRANTY OF THE PRODUCT WILL NOT EXCEED THE AMOUNT ACTUALLY PAID FOR THE PRODUCT BY THE ORIGINAL PURCHASER.

State or Non-U.S. Law

Some states and/or non-US jurisdictions do not allow limitations on how long an implied warranty lasts or exclusions/limitations on incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or from jurisdiction to jurisdiction. The disclaimers, exclusions, and limitations of liability under this limited warranty will not apply to the extent prohibited by applicable law.

Privacy Policy

A detailed statement regarding measures to preserve the privacy of information submitted in connection with communications regarding your RYOBI PRODUCT is available at <https://www.ryobitools.com/support/warranties>. This product is manufactured by TTI Consumer Power Tools, Inc.